

How to Transfer Greetings from One Mailbox or System to Another

Mailbox greetings are stored randomly on Amanda Portal, similar to messages. This makes it difficult to copy greetings from one mailbox to another or from one system to another. The following procedure can be used to find out the path and filename of a mailbox greeting making it possible to copy that greeting to a floppy disk, map drive, cd-rom, etc. so it can later be used on another mailbox or system.

On the Source computer

Open Telnet (click start, run, and type "telnet localhost" or whatever the computer name or IP address is of the Amanda Portal server PC) and login to mailbox 999 (by typing "login 999 999" / as shown):

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Amanda Portal Telnet Service
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% login 999 999
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Note: if the security code of mailbox 999 is not 999, enter that security code instead of 999 (i.e. login 999 <security code>)

Once logged in to mailbox 999, do the following:

- 1) Type **get_greeting n m box** where n is the greeting number you wish to copy, m is the variable the path is assigned to, and box is the mailbox number. For example, to get the greeting path for greeting 1 of mailbox 990 you would type **get_greeting 1 m 990**.
- 2) The path is assigned to variable m. To see the path to the greeting file type **\$m path** and press enter. If the greeting exists you'll get a result such as
"c:\amanda\mm01.db\02\004.vox"
- 3) To check the format of the greeting file you can type **\$m format** and the format of the file will be returned (typically "mulaw" in the United States, and or "alaw" in Europe).

- 4) Copy the greeting file to a medium of your choice for later use (i.e. floppy disk, network drive, cd-rom, etc). Using file names which are easy to understand later are helpful, such as 990G1.vox etc.
- 5) If you wish to get another greeting after the first one you must delete mmo m by typing **unset m** and pressing enter.
- 6) Repeat these steps for all additional greetings you wish to find and copy.

To copy a greeting from one mailbox to the other

- 1) Perform the source computer steps above.
- 2) After creating mmo m, type **set_greeting n \$m box** where n is the greeting number and box is the mailbox you want to copy the greeting too.
- 3) Set the current greeting for the mailbox by typing **set_box_setting -box x CUR_GRT 1** where x is the mailbox number.
- 4) Repeat these steps as needed.

On the Destination computer

Log into telnet as mailbox 999 (as instructed above) on the destination PC. Make sure you have access to the greeting files copied from the source computer (it's a good idea to copy the greetings to a temporary folder such as c:\grt_files mentioned below).

- 1) Type **create_mmo m** and press enter.
- 2) Type **\$m install greeting_filename_with_path format** and press enter. For example, **\$m install c:/grt_files/990G1.vox Mulaw** (note the forward slashes).
- 3) Type **set_greeting 1 \$m 990** and press enter. This step copies the greeting assigned to \$m in step 2 to the specified greeting number of the specified mailbox (you can change the greeting number and mailbox as desired).

- 4) Set the current greeting for the mailbox by typing
"set_box_setting -box 990 CUR_GRT 1"
- 5) If you wish to get another greeting after the first one you must delete mmo m by typing **unset m** and pressing enter.
- 6) Repeat these steps as needed.